

2022 Highlights

"They told me I could go to Wayne Memorial or Orange Regional (now Garnet) for my heart. I chose Wayne because I heard they had good doctors there."

—First patient ever life-flighted to WMH for life-saving treatment, August 2022

It was a year of new leadership and change. The end of FY '21 saw former CEO David Hoff winding down his 21 years of service, and as of January 1, 2022, Jim Pettinato, BSN, MHSA, CCRN-K, stepped into the role. Almost immediately, he announced a new strategic plan and sweeping administrative changes:

- Created a new position, Post-Acute Care Director (Judy Eisenhauer, DNP, RN, MSN Ed, CRRN, BA) to help patients better navigate the often-delicate transition from the hospital to a nursing home, inpatient rehabilitation or Home Health & Hospice. The position also helps align post-acute services under the Wayne Memorial umbrella.
- Began restructuring surgical services to minimize disruptions of care. Two surgeons would become "hospitalist surgeons" and two would remain in the office so they would not have to leave for unexpected hospital emergencies.
- Announced changes in the Emergency Department with a new contracted group of all board-certified Emergency Medicine doctors and all mid-levels employed by the hospital.

Pettinato also began aggressively pursuing providers. Clifford Carrol, MD, FACP, FACG, FASGE, a board-certified gastroenterologist came on full-time in the spring. Shortly afterwards, Pettinato said, "we saw patients not being transferred out, a real plus for patients and us."

Cyriacus Anaele, MD, a board-certified nephrologist joined WMH this fall.

The medical staff leadership saw a turnover, with longtime Chief of Staff William Dewar III, MD, handing over the reins to Sean McVeigh, MD, FCCP, FACP.

Dr. McVeigh was the lead clinician on the hospital's COVID response team. COVID numbers took a dip in FY '22, and vaccines were largely credited for fewer hospitalizations. But the WMH team continues to be on the alert. As of this writing, masks are still required in the hospital.

Wayne Memorial Community Health Centers (WMCHC) added several mid-level providers and opened a new Women's Health office in Dingman's Ferry, Pike County. But staff shortages continued to



plague both WMCHC and WMH (and healthcare nationwide). In April, they launched a joint recruitment campaign focused on the work-lifestyle benefits of being employed by the Wayne Memorial family—"Team, happy." Applications increased substantially, though both entities report the need for staff remains high.

The staffing situation was one peg in the overall financial picture for WMH that negatively impacted the bottom line. Revenues took a precipitous dip, while expenses soared due to use of temporary personnel, supply chain issues and disruptions in elective procedures. A national shortage of CT contrast solution forced WMH to temporarily cancel non-emergent procedures in Radiology and the cardiac catheterization lab.

On the positive side, contrast became available again and the hospital **installed a second CT**, which is now officially online.

WMH was forced to shutter physician services in its **Hematology-Oncology Department**, but the **Chemotherapy/Infusion Clinic** remains open, accepting patients with prescriptions from outside providers. WMH is still looking for a new physician-group partner.

A new service unfolded at WMH this summer: a **Chest Pain Center**, with temporary accreditation privileges. The Center is designed to improve the quality of cardiac care with strict protocols to identify and treat serious cardiac issues as soon as a patient presents to the hospital's Emergency Department.

One of those patients was a gentleman from Callicoon who was life-flighted to Wayne Memorial from Garnet-Hermann Grover Hospital in Callicoon. He was the first ever patient life-flighted to—and not from—WMH. Mills shared that WMH's Brad Serwer, MD, FACP, "put in five stents" and basically "saved my life."

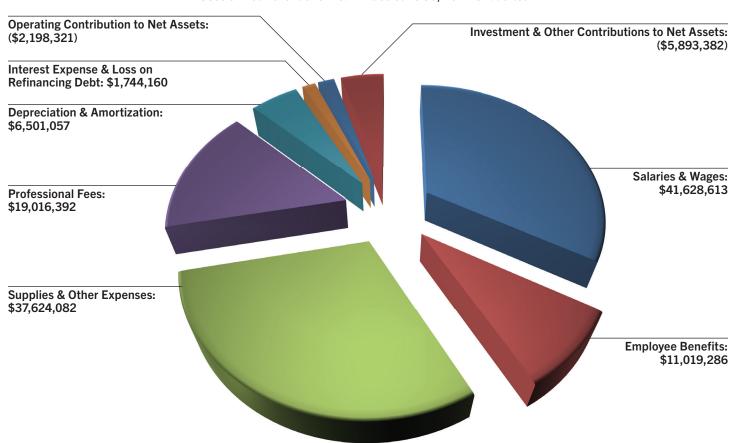
Wayne Memorial Hospital

Fiscal Year Ended June 30, 2022 (Unaudited)

Revenue:

Patient Service Revenue	\$47,195,657
Pennsylvania Rural Health Model Revenue	59,409,983
CARES Provider Relief Funding Revenue	
Employee Pharmacy, Cafeteria & Other Operating Income	3,041,296
Interest & Investment Income (Realized & Unrealized)	
Total	\$109,441,887
Uses of Net Revenue:	
Salaries & Wages	\$41,629,612
Salaries & Wages	\$41,020,013
Employee Benefits	11,019,286
Supplies & Other Expenses	37,624,082
Professional Fees.	19,016,392
Depreciation & Amortization	6,501,057
Interest Expense & Loss on Refinancing Debt	
Operating Contribution to Net Assets	
Investment & Other Contributions to Net Assets	(5,893,382)

Uses of Net Revenue for Year Ended June 30, 2022 Unaudited



Upper cover photo: Flight crew from LifeNet New York, left to right: Stephen Parenti, First Responder Driver, Andrew Moss, EMT; Mike Nuzzi, pilot; Tricia Haile, flight nurse; Aaron Peck, flight medic.

Lower cover photo: WMH CEO James Pettinato, BSN, MHSA, CCRN-K and WMH's new CT scan, l. to r: CT Techs Doug Buchinski, Joseph Pochis, Chelsea LaTourette, Chloe Hedgelon and Director of Imaging Services Rob Brzuchalski, CRA, RT, RDMS.



WAYNE MEMORIAL HEALTH SYSTEM, INC.

WMHS/WMH Board of Trustees

OFFICERS

MEDICAL STAFF OFFICERS



Hugh Rechner Chairperson



Sean McVeigh MD, FACP, FCCP Chief of Staff



Sandra Cosklo DO President. Medical Staff



James Pettinato

BSN, MHSA, CCRN-K

Chief Executive Officer

Patricia Dunsinger Chief Financial Officer



Timothy Huber Chief of Facility Services



Administration Directors

James Hockenbury Chief of Ancillary & Professional Services



Chandra Roberts BSN, MHA, RN, Chief Nursing Officer & Patient Care Services



Bethany Fine Chief of Human Resources



Joann Hudak

1st Vice Chair

2nd Vice Chair



Jason Zielinski DO Vice President, Medical Staff



Keith Gunuskey

Paul Karpiak

Brad Kiesendahl

Ron Schmalzle

Mary Beth Wood

Serving by virtue of position:



Frederick Jackson Executive Director, Wayne Memorial Community Health Centers



Frank Borelli

Treasurer

Mary Burns Hoff Secretary

Nancy Propst

Chair, Wayne Memorial Health Foundation

> **Christine Rechner** Chair, Wayne Memorial Long Term Care

Nancy Moro Chair, Wayne Memorial Community Advisory Board

Diane Popovich, President, Wayne Memorial Hospital Auxiliary



Phillip Branning NHA Administrator, Long-Term Care

Lisa Champeau Director, Communications & Development Director, Wayne Memorial Health Foundation