PREPARING FOR NEXT 100 YEARS



Spring 2015





by G. Richard Garman, Executive Director, Wayne Memorial Health Foundation

N THE PREVIOUS issue of *Insight*, I wrote of the Hospital's humble L beginnings and described its heritage. While writing, I pondered its fastapproaching 100th Anniversary. Wayne Memorial is, without question, unique. It is one of only two non-profit, community owned, acute care hospitals in the 16 counties of NEPA. In 1980 there were approximately 20 such facilities in the same geographical area. Its uniqueness transcends its corporate structure and ownership; and is defined by its advanced medical and medical information technology as well as its service to and in collaboration with the community. I also wrote of the approaching need to replace aging facilities and remain ahead of the technology curve. The remainder of this article will report upon those items being discussed and studied by members of the Master Facility Planning Committee comprised of members of the Wayne Memorial Health System Board of Trustees, of the Wayne Memorial Hospital Medical Staff and the Health System management team. In September of 2014, former Health System Board Chair Lee Oakes established the Committee which is now chaired by her successor, Dirk Mumford, to undertake the task of analyzing and studying the facility needs of the Hospital's main campus.

Although there has not been major building construction on the Hospital's main campus since the 2006/2007 time frame, the past eight years have nevertheless been a period of intense activity and significant growth throughout the Health System. By way of example, the Hospital's Imaging Services Department expended \$1.4 million to replace diagnostic ultrasound equipment, echo cardiology and new nuclear medicine equipment and acquire two digital mammography units, one at the main campus and one for the Lords Valley location. The Laboratory acquired a blood chemistry analyzer and the stream lab system at a cost of \$2.4 million. Also, the Information Services Department expended \$2.55 million in response to the federal mandate to create an electronic medical record including the development of a patient portal.

The past eight years have not been without new construction. In fact there has been a multitude of projects. For example, the family waiting room adjacent to the Operating Room Suite was expanded and received a complete facelift. The former Lake Como Community Center was donated by The Old Home Day Association to the Hospital and completely renoWayne Memorial's Director of Real Estate and Facility Services John Conte discusses projects proposed by the Master Facility Planning Committee.

vated. Extensive renovations were made to create space at the Route 6 Mall for the Hospital's Outpatient Rehabilitation Services providing additional patient choice and convenience. The Hospital constructed new facilities in the former Hamlin Elementary School which now houses an urgent care center, outpatient diagnostic radiology, ultrasound and laboratory specimen collection services as well as internal medicine, family practice and women's health services. These projects represent an additional \$1.7 million investment in improving patient comfort and access to the medical services.

Last, but certainly not least, under the direction of its grant writer, Jack Dennis, the Hospital made application and received two federal grants: one in the amount of \$1,368,666 to construct a 2000 square foot addition to its Lords Valley facility to expand Wayne Memorial Community Health Centers Behavioral Health and Dental Services for the benefit of Pike County residents. A second federal grant in the amount of \$500,000 was used to renovate the remaining portions of the Stourbridge Mall (that portion which in time gone by was home to a Dave's Super Duper) creating space for four medical practices including a Veterans Clinic; and freeing up the former Honesdale Family Health Center to provide new accommodations for Dr. McVeigh's Pulmonary Practice. In both of these projects, Wayne Memorial supplemented the grant funds with approximately \$100,000 of its own funds.

The time to prepare our community hospital and in particular our main campus in Honesdale for the next 100 years has arrived! The discussions of the facility planning committee began with the topic of patient satisfaction and rightly so. You have told us through patient surveys that we are too noisy and we HEARD YOU! We are planning to convert most of our semiprivate rooms to private rooms. This will not only enhance quiet and privacy, but greatly lessen the risk of hospital acquired infections. Privacy is a legitimate concern and plans are being made to relocate changing areas inside of the rooms where diagnostic studies are performed instead of opening onto hallways. Registration areas in the emergency room and other outpatient testing departments will be enclosed. Departments that are related in the services that they provide will be placed closer together. For example, cast care will be more conveniently located to x-ray services. Additional parking is also under study with a goal of 100 new spaces over the next five years.

The Hospital's employee and visitor cafeteria is in need of renovation including additional life safety code updates. The exterior of the original hospital building (1951) and the addition (1963) require new windows and roof soffit.

In 2014, the Hospital received designation as a certified Primary Stroke Center. The number of patients who have needed these services during the initial months of operation have far exceeded our expectation. The patient outcomes have been most favorable. Planning is now underway to seek Level 4 Trauma Status for the Emergency Department which will require a location within one mile of the Hospital for a medical helicopter pad. A rooftop heliport on the main campus is being considered.

A regrettable sign of the times is the need to strengthen security measures in the form of additional security cameras and card access to areas such as the operating suite and pharmacy.

All of the above represents an ambitious but necessary plan. The Hospital leadership is not intimidated by the potential size and scope of the project, but rather, is proceeding aggressively as evidenced by the recent recruitment of a full-time interventional cardiologist. Design development began in May to convert the 3rd floor shell space of the 1995 wing into a fully equipped Cardiac Catheterization Laboratory with a targeted completion date of February of 2016.

Those patient rooms located on the 3rd and 4th floor that are not converted to private rooms will be completely renovated, including the addition of smart room technology and telemedicine.

Please look in future issues of *Insight* to see the progress we are making and follow us on this new journey.



Wayne Health Services Welcomes Two New Board Members

WAYNE HEALTH SERVICES, Inc., a subsidiary of the Wayne Memorial Health Foundation, is pleased to announce appointments of its newest board members— Dwight James "Jim" Chapman and Brendan Murray. Both gentlemen are familiar with the good works of Wayne Memorial and dedicated to furthering the mission of Wayne Health Services, which owns Wayne Health Pharmacy and Medical Equipment located at the Stourbridge Professional Complex, 600 Maple Avenue in Honesdale.

Dwight James "Jim" Chapman



Jim Chapman, a resident of Sterling, is the former owner of the J&J Lounge in Hamlin, which he and his wife Shirley operated for 40 years prior to retirement. He is a member of the Lake Ariel Lions Club and serves on boards of both the Wayne County Hospital and Facilities Authority and the Wayne Industrial Development Authority. The son of the late Clifton and Dorothy Chapman, Jim graduated from Hamlin Elementary School and Lake Consolidated High School, Class of '58. The Chapmans have one daughter, Vicky Botjer, who is cur-

rently the Chief Clerk of Wayne County.

"Wayne Health Services is a unique part of Wayne Memorial Health System," said Chapman, "but its mission is similar: to take care of the people in the Wayne Memorial service area now and into the future, and that's something I'm very much interested in helping to accomplish. In the case of Wayne Health Services, that means providing exceptional medical equipment and pharmaceutical services."

Brendan Murray



"Growing up in Honesdale, I was always aware of the big role played by Wayne Memorial Hospital in the community," said Brendan Murray, "so being a part of the Wayne Memorial family is special to me, and I want to help in any way I can."

Brendan Murray, a licensed funeral director at Hessling Funeral Home in Honesdale, is the son of Rebecca and Edward Murray, DPM. He is a graduate of Honesdale High School and attended the University of Pittsburgh. Brendan completed studies at the Pittsburgh Institute of

Mortuary Science in 2003. In addition to Wayne Health Services, Brendan is on the board of the Honesdale Area Jaycees and is an active member of St. John the Evangelist Parish in Honesdale. He and his wife, the former Megan Rindock, have three daughters—Bridget, Margaret and Keira—who were all delivered at Wayne Memorial Hospital.

CONTRIBUTIONS

September 1, 2014 to April 30, 2015 Wayne Memorial Health Foundation accepts tax-deductible gifts throughout the year from individuals, corporations, organizations and foundations for the benefit of the Wayne Memorial Health System, Wayne Memorial Hospital and Wayne Memorial Long-Term Care.

Contributions from a generous and caring community are vital to sustaining well trained personnel and modern equipment and facilities. Memorials and gifts in honor of a family member or friend, and gifts recognizing an anniversary or other occasion, are ideal ways to express love, respect and honor for those special people in our lives. Such gifts also demonstrate your spirit of community. You are invited to direct your questions about special occasion gifts and other contributions to G. Richard Garman, Executive Director, Wayne Memorial Health Foundation, at (570) 253-8272.

WAYNE MEMORIAL HOSPITAL

MAJOR GIFTS

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Gina Ianuzzi Myrna Zielinksi

Deborah Jennings Jeanne Bentley

Rose Johannes E. Grace Fox Wallenpaupack Area North Primary School



Breast Cancer Exhibit at Wayne Memorial

CLOSE TO 80 people attended an opening reception at Wayne Memorial Hospital this past April for a photo display from the Pennsylvania Breast Cancer Coalition called "67 Women, 67 Counties." For many who attended, the display—21 seven-foot high panels—was impressive—and moving.

"It's really amazing to see so many women with so many different stories about how they faced their cancer diagnosis," said Julie Lyons, Beach Lake.

The reception included speeches by three breast cancer survivors, Wayne Memorial's Chief Radiologist Timothy Farley, MD, and other proponents of early detection for breast cancer prevention.

The survivors—Melissa Rickard, a nurse practitioner with Wayne Memorial Community Health Centers, Suzanne Grasse, a mother of three from Damascus, and Linda Day, who worked for Wayne Memorial's Home Health Department all shared their stories of how they detected their breast cancer, how it was treated and how they survived the emotional and physical toll of the disease.

Dr. Farley discussed advances in detection technology, such as digital tomosynthesis which creates a 3-dimensional picture of the breast using X-rays. He noted that Wayne Memorial, which currently offers digital mammography in both Wayne and Pike counties, plans to launch a mobile mammography van in the next year to improve accessibility.

Photo, above: Breast cancer survivors holding carnations at a photo display at Wayne Memorial Hospital with PA State Senator Lisa Baker (R) and PA State Representative Sandra Major (R). Standing from left: Baker, Janice Propst, Carol Valenti, Linda Day, Doris Rogers, Melissa Rickard, Sue Grasse, Joyce Kocsis and Major. Seated: Virginia Munger, 25-year-survivor Betty Bratnyk and Jane Farr.

Photo, below: Breast Cancer Survivor and Wayne County Resident Doris Rogers stands next to the display board highlighting her personal experience with breast cancer the evening of the exhibit opening.



orrie Anderson 30 at diagnosi

ist of us are living with breast cancer, I dying with it. It is important to keep a litive attitude; feel good about sourcelf, en faced with a struggle, we realize e precious our lives and families are.



Doris Rogers

A person needs a loving family man have faith in the Lond, believe in prayor, and most importantly loves prayor, and most importantly loves





Wayne Memorial Now a Primary Stroke Center

WAYNE MEMORIAL HOSPITAL has received accreditation to be a certified Primary Stroke Center! Accreditation was awarded by stateapproved accrediting organization Det Norske Veritas (DNV) Healthcare and recognized by the Pennsylvania State Department of Health this past December.

"For patients and our community, this certification means that a suspected or actual stroke patient can be assured of excellent and expedient care close to home," said James Pettinato, RN, director of Patient Care Services. "In the world of strokes, time is of the essence. Every minute lost is brain tissue lost."

To achieve certification, Wayne Memorial Hospital augmented elements already in place with the following actions:

- Created an Acute Care Stroke Team, which can be activated within 15 minutes
- Implemented Tele-stroke technology, which connects a patient with a boardcertified neurologist via interactive video-conferencing in real time
- Streamlined diagnostic procedures for stroke patients, including the ability to obtain and interpret a CT image of the brain within 45 minutes

"This certification is an accomplishment worth trumpeting," added CEO David L. Hoff, "Our Emergency Department staff, Imaging Department, Laboratory Services and Nursing all played a part in helping us reach this goal. Community Health and Public Relations also helped educate the community about our stroke services and about stroke in general. The faster one receives care, the greater the possibilities for a positive outcome."

Photo: Patrick Pugliese, MD, medical director of the Emergency Department and Michele Churney, RN, nurse manager, hold the official certificate declaring Wayne Memorial Hospital a Primary Stroke Center.



Pharmacist Returns to Wayne Memorial as Retail Manager WAYNE HEALTH PHARMACY

Manager Frank Piotrowski, RPH, says he's "happy to be back and serving the community," referring to his new position at the retail store located in Honesdale's Stourbridge Complex.

Piotrowski has held various leadership and staff roles in retail, hospital and long term care pharmacies over the past 30 years including staff pharmacist and Pharmacy Manager for Wayne Memorial Hospital. Prior to joining Wayne Health Pharmacy, Frank most recently served as part of the Rite Aid Pharmacy team in Hancock, NY. Welcome back Frank!

Wayne Health Pharmacy is operated by Wayne Health Services, a subsidiary of Wayne Memorial Health Foundation. The pharmacy serves both health system employees and the general public. For more information, call 570-253-8162.

Photo: Frank Piotrowski, RPH, pharmacy manager, is shown at Wayne Health Pharmacy located at 600 Maple Avenue in Honesdale.

Two Entities, Two Patient Portals

WILLIAM SHAKESPEARE'S FAMOUS play *Romeo and Juliet* centered on the names of two warring families—the Montagues and the Capulets. While they are not at odds with each other, Wayne Memorial wants the public to know that there are two distinct "families" within its fold with two distinct names for their patient portals. Wayne Memorial Hospital's portal is MyWMH, and the portal for Wayne Memorial Community Health Centers (WMCHC) is CHCConnect.

"We've found some patients were confused between Wayne Memorial Hospital's portal and CHC's portal," stated Debra Sargeant, Electronic Medical Record (EMR) coordinator for WMCHC. "A unique name and logo creates a separate identity for each portal and makes it easier for patients to obtain the information they need from the correct source."

Sargeant explained that although Wayne Memorial Community Health Centers is a clinical affiliate of Wayne Memorial Hospital, it's independent. WMCHC physician offices and the hospital maintain different data sets and use different software. Therefore, it is necessary for those who are patients of both the hospital and WMCHC physician offices to sign up for each portal separately.

Creating a MyWMH account begins with completing a Patient Registration Form obtained at any Wayne Memorial Hospital registration point or online at www.wmh.org or by calling the Medical Records Department at 570-253-8417.

To sign-up for CHCConnect, patients provide their email address to the office staff either during an appointment or by calling the office at any time. An e-invite with further instructions will be emailed within 24 hours. Patients with questions about CHCConnect should call 570-251-6553 or visit www.wmh.org/WMCHC and click on the CHCConnect tab.





Readmission Team Helps Lower Stats at Wayne Memorial!

REVENTABLE READMISSIONS AT

Wayne Memorial Hospital are down! This accomplishment is attributed in part to efforts of the hospital's Readmission Project Team. The team, led by Chief Hospitalist Louis O'Boyle, DO, FACP, SFHM, is comprised of dedicated nurses, social service workers, administrators, pharmacists and nutritionists as well as representatives from the Wayne County Area Agency on Aging.

"Patients are readmitted for the same or similar diagnoses for a variety of reasons," said Dr. O'Boyle, "but one of them is inadequate post-discharge care. This may include the patient's own misunderstanding of instructions or medications, or poor/lack of follow-up care. That is something our team believed we could affect in a positive way."

The multidisciplinary team utilized interventions to implement change within patient outcomes from late 2012 into 2013 as part of a research project. The result was a reduced preventable readmission rate of 34.7 percent in patients treated for Congestive Heart Failure (CHF), Acute Myocardial Infarction (MI) and pneumonia. These interventions are now being utilized hospital-wide!

Photo: Wayne Memorial Readmission Project Teaching Team, seated, l. to r.: Joyce Eldred, RN; Sharyn Vaughn, RN; Louis O'Boyle, DO, FACP, SFHM, CLHM. Standing: Joanne Romance, RN; Mary Bunting, RN; Jan Prickett, RN. Missing: Karen Novobilski, RN.

Mini-Grants Bring Swim Program and Cooking Classes to Inspire Youth

D URING THE 2014/2015 school year, Wayne Memorial Health Foundation (WMHF) supported Honesdale Communities That Care (CTC) by funding two unique and interactive programs—an offsite swim program and a hands-on cooking class taught by local chefs. CTC is an after school enrichment program for elementary students held at the Lakeside School five afternoons a week.

The Swim Program allowed 46 children skills ranging from beginner to intermediate—to take a dip in the Greater Carbondale

YMCA's heated, indoor pool despite the frigid temperatures this past February. Swimmers wore color-coded necklaces so they could be identified based on their level of ability.

"The children who are participating in CTC this school year were most fortunate to have had the opportunity to swim once again at the Carbondale YMCA," stated Kathy Grandjean, executive director, CTC. "Safe swimming and swim lessons were the focus; laughter and a very good time were the results. We are very grateful to WMHF for this opportunity."

The Cooking Classes, held in the school cafeteria kitchen, enrolled eight CTC students in a series of classes which ultimately led them to prepare a three-course meal consisting of salad with homemade dressing, spinach pasta and cupcakes with beet icing.

Children were selected at random to attend the classes instructed by Dyberry Forks' Chefs Alaina Propst and Ben Cooper. The number of participants was limited to keep the group focused and allow each child to have an adult helper such as a parent, grandparent or older sibling learn new skills side-by-side.

Eight-year-old Brielle Mosher plans to bring her cooking skills back to her family's kitchen, "It's really fun. I'm going to tell my sister. She's 14. We're going to try this at home."

Chef Cooper, who taught the same classes for adults in the past, found working with younger pupils to be rewarding as well as a way to introduce them to some healthy alternatives. "When I told them spinach pasta, they were like 'we don't like spinach'. But once you eat it in pasta and it's something you made, it's different ... and they get the nutrients," he stated.



Photo, above: Third grader Aaron Haden gives the "thumbs up" while enjoying a swim during one of CTC's planned swim days at the Greater Carbondale YMCA.

Photo, left: Chef Ben Cooper demonstrates the art of cutting pasta to CTC students as fellow instructor Chef Alaina Propst looks on. Edward D. ぐ Aimee Helen Katz William Katz

Sarah E. Katz William Katz

Iona Killam Robert and Wanda Raymond

Daniel A. Liptak Trail's End Camp

Doris Martin Nancy Acree

Samantha Mayeski Russell and Lorie Smith

Harriet Mitchell Marlene Smith

Gilbert S. Merritt Margaret Merritt

Winifred Neild Don and Norma Cole Winifred Neild

Lester Meinzer Pauline Meinzer

Brian C. O'Neill Helen Golden Carol O'Neill

Sarah Poller Trail's End Camp

Renee Sanders Trail's End Camp

Kenneth Schwartz Trail's End Camp

Frederick R. Schweighofer Fraternal Order of Eagles #1858

James Joseph Seeman Joseph and Diana Seeman

Doris Shaffer William and Mary Schutt

Marlyn Shaffer Paul and Sandra Meagher

George Tietjen, MD Christopher and Liana Flood

Lenore Tomazic Judith LaPenta Edward and Gladys Pantzar

Franklin Warshaw Alice Ehrhardt Green Gates Cemetery Assoc Inc. Nancy Gumble David and Jennifer Hoff Alfred and Catherine Howell The Arc of Wayne County Thomas and Laura Kennedy Paul and Sandra Meagher Michael and Sybil Stershic Sara Thomson Linda and Mark Zimmer



Sally Weiss Lea Chartock Harry and Paulette Hassey Alfred and Catherine Howell Paul Lantieri Robert and Henrietta Mermell James and Jane Pellington Ann Silberlicht Sally Stanton Patricia Washeleski

SPECIAL FUNDS

Harry D. Propst, MD Family Fund Victoria Jaggars Donna McGinnis Francis Nagle Patricia Steiner Pamela Stephens

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Library Fund Patricia Steiner Frederick and Ruth Marsh

Martha's Garden Patricia Steiner

Patient Services Fund Patricia Steiner

Patton Nursing Scholarship Richard and Donna Kammer Howard and Mary Patton Patricia Steiner

School of Nursing Gloria Preston Jeffrey and Jacqueline Thol

Together for Health Dental Center Dr. Vance Jones

Wayne Memorial Hospital Michael and Janice Clifford Joyce Malicky Patricia Steiner

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Making Diabetes Education Accessible

OVER THE PAST eight months, Wayne Memorial's Certified Diabetes Educator Carol Kneier, MS, RD, LDN, CDE, has presented free diabetes self-management education to over 130 patients and support persons throughout Wayne, Pike and Lackawanna Counties.

The series of Diabetes Self-Management Programs was made possible through a \$9,576 grant from The Blue Ribbon Foundation of Blue Cross of Northeastern Pennsylvania. Each comprehensive session was held either at or within close proximity to Wayne Memorial Community Health Centers' seven primary care offices in Honesdale, Waymart, Hamlin, Lake Como, Lords Valley, Vandling and Carbondale.

Kneier has been teaching classes at Wayne Memorial Hospital using the same model for 18 years. However, the grant allowed her to reach out to underserved communities, thus giving patients access to vital education without the expense or worry of travel.

Many patients, including Peter Kidman of Stroudsburg expressed gratitude for the experience, "This effort is a perfect fit for a community health program. Diabetes information is available in print and on the internet. However, like so much in education, often it is the teacher who inspires, explains, demonstrates and encourages."

Photo: Certified Diabetes Educator Carol Kneier is shown conducting a Diabetes Self-Management class.



Hamlin Family Health Center Open Daily

PROVIDERS AND STAFF of the Hamlin Family Health Center and Wayne Memorial Outpatient Services, located at 543 Easton Turnpike, are treating and welcoming patients seven days a week! Services available daily include primary and urgent care as well as laboratory and general X-ray. No appointment is needed for these services and walk-ins are welcome.

"From its inception our vision has been to have the Center open daily. Through the hard work and dedication of all the staff, we have made that a reality," stated Frederick Jackson, executive director, Wayne Memorial Community Health Centers.

Hours are Monday through Friday—primary care from 7:30 a.m. to 7:30 p.m. and laboratory and general X-ray from 7 a.m. to 7:30 p.m. Saturdays and Sundays patients may see a provider from 9 a.m. to 3 p.m. Laboratory services are offered from 7 a.m. to 3 p.m. and X-ray from 9 a.m. to 3 p.m. on the weekends. For more information, call 570-689-9965.

Photo: Shown at the Hamlin Family Health Center (left to right) David Wood, DO, board certified family physician; Hortense Russell, DO, board certified family physician; Norina Manassy, certified physician assistant; Denise Matern, office coordinator; Marion Hoffman, phlebotomist and Jenna Siniawa, radiology tech.



Dependable Income for Retirement

A S FINANCIAL MARKETS go up and down with unpredictable speed, many of our senior friends have turned to Wayne Memorial Health Foundation (WMHF) as a dependable source of lifetime income. They know

they will receive the same amount from a WMHF annuity every quarter, every year, from now on.

They like the other features, such as, attractive rates (up to 9%), payments that are partially tax-free, and the charitable deduction to claim on their Federal Income Tax return. Most importantly, they like the fact that they are supporting a good cause, WMHF.

For Example

Mr. and Mrs. Miller are 78 and 79 years old, respectively, when they give \$40,000 to WMHF and set up their charitable gift annuity. The annuity rate for their ages is 5.5%, which means they will receive \$550 every quarter, or \$2,200 annually. (Note: annuity rates vary, depending on the age of the annuitant, and WMHF uses rates currently recommended by the American Council on Gift Annuities.)

The Millers can count on receiving these fixed payments for the rest of their lives. Even when one of them dies, the surviving spouse will continue to receive the same amount for life. The payments are backed by the full assets of WMHF, so they may have confidence that their gift annuity payments will always be there for them.

What About You?

You don't have to be married to obtain a gift annuity. Single-life annuities actually pay a higher rate, and the older a person or couple is, the higher the annuity rate.

Once we know your age and the gift amount you are considering, we can prepare a personalized gift illustration. It will clearly show how much you will receive for the rest of your life, what portion of the payment amounts will be tax-free, and the amount of your income tax charitable deduction. We will also tell you how it will benefit WMHF in the future.

Why not take a moment to complete and mail the form below? We can then create a tailor-made illustration to show how a dependable WMHF charitable gift annuity will work for you. There will be no obligation on your part; and you will be surprised how well it can fit into your retirement plans.

PLEASE COMPLETE AND M	AIL THIS FORM.
D Please send me information about a charitable gift annu	ity based on the following information:
Age(s):	Gift Type: 🛛 Appreciated Stock 🖓 Cash
Delease contact me personally by phone. The best time to	
Name:	
Mailing Address:	
City:	State Zip
Phone:	
Place this completed form in an e G. Richard Garman, Exec Wayne Memorial Health 601 Park Street, Honesda	envelope and mail to: cutive Director n Foundation

Community Health Centers Adds to Administrative Team

S WAYNE MEMORIAL Community Health Centers (WMCHC) continues to grow, now with 14 sites offering 5 clinical disciplines and employing over 170 individuals, the organization identified the need for additional administrative support and appointed two new members to its leadership team effective February, 2015.



Robert J. Fortuner, II,

finance director, is responsible for accounting practices, maintenance of fiscal records, budgetary controls and cash flow of the federally qualified health center. Fortuner earned a Bachelor's Degree in Management/Accounting

from Bloomsburg University. His employment experience includes Director of Finance for Osprey Ridge Healthcare, Inc. and Chief Financial Officer at Quality Perforating, Inc., both of Carbondale.



Norma Nocilla, BSHA, LPN, CPHQ, director

of quality assurance, is at the helm for planning, supervision and coordination of performance improvement initiatives across all WMCHC offices. She received a Bachelor of Science Degree in

Healthcare Administration from Kennedy Western University, Cheynne, Wyoming. She attained distinctions as a Certified Professional in Healthcare Quality as well as National Managed Care Certification Level I and II. Among the leadership positions Nocilla has held in quality and performance improvement are: Regional Manager of Risk and Patient Safety/Patient Safety Officer for Geisinger Health System; Director of Quality and Clinical Outcomes, Geisinger Community Medical Center and Director of Performance Improvement at the former Marian Community Hospital.

Welcome to the team!





Husband and Wife Join WMCHC as New Providers

A LTHOUGH THEY DON'T share an office as they had for 20 years at their private practice in Kerhonkson, NY, Board Certified Family Physician Walter Dobushak, DO and Family Nurse Practitioner Harriet Loizeaux, MSN-FNP, BC continue to make the delivery of quality health care a family commitment. Both providers, who happen to be a married couple, joined Wayne Memorial Community Health Centers' (WMCHC) network of primary care offices within nine months of one another.

Since the fall of 2014, Harriet has been on staff at the Honesdale VA Outpatient Clinic located within the Honesdale Family Health Center. In addition to primary care, she also sees veterans for women's health services. Dr. Dobushak is the full-time physician at the McAndrew Family Health Center in Vandling, a position he began in April, treating patients of all ages ranging from children to adults.

Residing in Lakeville, PA with daughters Valerie and Nadiya, students at Wallenpaupack Area School District, the couple viewed concentrating their careers in Northeast PA to be an ideal choice.

Harriet Loizeaux, MSN-FNP, BC Honesdale VA Outpatient Clinic

- Board Certified Family Nurse Practitioner and graduate of SUNY Binghamton
- Served five years of active duty in the US Navy as a Medical Officer
- Member of the American Association of Nurse Practitioners
- Member of American Public Health Association Walter Dobushak, DO, FACOFP McAndrew Family Health Center
- Board Certified in Family Practice
- Doctor of Osteopathic Medicine from
 Philadelphia College of Osteopathic Medicine
- Fellow, American Academy of Forensic Sciences
- Certified by the American Osteopathic Academy of Addiction Medicine



Pulmonary Services in Carbondale

S OF FEBRUARY, Wayne Memorial Hospital began offering respiratory services including Pulmonary Function Tests (PFT), six-minute walks and overnight oximetry in Carbondale. Located in the Marian Professional Building on Salem Avenue, the site was opened to fill a need left by the closing of Marian Community Hospital in 2012.

The northeast region of Pennsylvania, which includes Carbondale, has one of the highest rates of chronic obstructive pulmonary disease (COPD) in the entire state. Additionally, as many as 24 million Americans are affected by COPD according to the Centers for Disease Control, of which 40% are undiagnosed.

Sean McVeigh, MD, FCCP, FACP, medical director, Wayne Memorial Hospital's Respiratory Department, who oversees pulmonary rehabilitation and the Sleep Disorders Center at the hospital stated, "We recommend that anyone with symptoms of shortness of breath, especially after exercise, chronic cough, and/or chronic sputum production over the age of 40 who is currently smoking or has a history of smoking obtain a pulmonary function test."

Wayne Memorial's Carbondale site is open three days a week and appointments may be made by calling the hospital's Central Scheduling Department at 570-251-6689.

Photo left to right: Respiratory Therapist June Gowka; Respiratory Therapy Manager Michelle Leunes; Dr. Sean McVeigh; Respiratory Therapist Valerie Stout; and James Hockenbury, director Ancillary Services. Missing: Respiratory Therapist Steve Stout.



MONDAY, AUGUST 17 Harry Kiesendahl Memorial Golf Tournament at Woodloch Springs SATURDAY, SEPTEMBER 19 Harry D. Propst, MD Sporting Clays Invitational at Catskill Pheasantry Michael and Janice Clifford John Conte Gerard and Barbara Cuffe Dirlam Brothers Lumber Co., Inc. Constance and Dennis Donat Jim Donovan Dunmore Roofing & Supply Co., Inc. Edward R. Grossman Construction Engineered Building Solutions Ryan Enslin Scott Floyd G. R. Noto Electrical Construction Good Shepherd Home Grimm Construction, Inc. Gumble Brothers, Inc. Kent Hobby Honesdale National Bank Honeywell, Inc. IntegriTec, Inc. Zach Jennings John Martin Electric, Inc. Johnson Controls Kohrs Excavating Joseph and Amy Krempasky Philip Liu **Pioneer** Construction Kurt Lochtenwald Martin Rogers Associates, P.C. Meagher Law, Inc. Mechanical Service Company Jeffrey Mogerman Edward and Rebecca Murray Narrowsburg Fine Wine and Spirits North End Electric Paulies LLC PNC Bank PNC Wealth Management PPL Electric Utilities Corp. PPL Energy Plus Stephen Pokowicz Rodgers, Olver, Polley, Inc. Garrettwood Farms, Inc. Joseph Roegner Schindler Elevator Corporation Thomas and Victoria Sheridan Robert Szymanski T.E. Spall & Son Inc. The High Street Corporation Trevdan Building Supply, Inc. Jordan and Chelsey Ubertini Wallis Electric Construction Co. Waste Management Waymart Building Center, Inc. Wayne County Ready Mix Concrete Co. Brian and Emily Wilken

G E N E R A L C O N T R I B U T I O N S

Anonymous Anonymous Cyrus and Miriam Benson Karen Carlson and Alan Henry Robert and Marion Hughes Betty and Chester Kawalko Stanley and Nora Petroski Ona Rechner Alexander and Betty Swetz

WAYNE		
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